

We understand how important transportation is in reducing your overall health care costs. We are the first mobility management company that provides Broker +Plus solutions, fully outsourced, turn-key transportation management services for managed care organizations such as yours.

We base our entire company's reputation on service and giving you and your members the attention everyone deserves. We are known for going the "extra mile" to provide each member - whatever their special needs may be - with the best experience possible.

Quality and value are the cornerstones of the Total Transit service delivery philosophy:

- » Consistently deliver the highest on-time and trip completion rates
- » Consistently deliver the lowest grievance complaints
- » Consistently produce the highest member and client satisfaction ratings

The decision to outsource an operation is often difficult, but it also creates an opportunity. As a recognized NEMT leader, Total Transit can ease transition hurdles and allow you to quickly realize cost savings, improved service and enhanced satisfaction levels.



TotalTransit

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Managed Care
Transportation
Solutions

Expert Outsourced Transportation Services

Would you like to:

- » Reduce your healthcare costs?
- » Improve your HEDIS scores?
- » Solve your transportation problems?
- » Improve member retention rates?



Our Solution

We provide a comprehensive combination of services perfectly suited to your needs:

- » Safe reliable transportation
- » Solutions that improve your HEDIS scores
- » "Real value" in the transportation management process
- » State-of-the-art Customer Solutions Center

We provide RAMMS, our fully-automated, web-based, easy-to-use, proprietary software application:

- » Real-time access to trip information and performance data
- » The most cost effective transportation solutions available
- » Automated "Provider Ratings" to ensure high quality service
- » System integration providing the most efficient grievance response in the industry



What's New?

Broker +Plus - "A Better Way" - lower cost, higher member retention, fewer layers of administration and greatly improved service compared to traditional brokers

Client Services Manager - We have a full time Client Services manager with 20 years managed care experience

Software - Our proprietary software system provides seamless control of every facet of the transportation management process



Satisfaction - Our grievance rates are consistently below .05% compared to an industry level of 1.5%

Data Security - We use 1 EDI Source to provide the highest HIPAA security possible



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Please contact us today to schedule an appointment to review your current transportation requirements.
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